

## **TERM AND CONDITIONS:** Easy Swim FZ LLC Swim School (ESSS)

1. **Payment of Fees:** FULL payment of fees is required at the time of enrolment. Please see the Swim School Coordinator to discuss any payment plan options and/or arrangements. Booking is not confirmed until full payment is received. Payments can be made at the Swim School office or to coaches by cash.
2. **Re-enrolments/New Enrolments Forms:** Re-enrolment/New Enrolment must be completed for each new swim term.
3. **Teacher/Class Preferences:** Students are placed into classes (subject to vacancies) at the time of enrolment. Every possible attempt is made to accommodate your first preference – however this is not always possible; nor can we guarantee the same instructor will teach your child/ren every term. We do endeavor to accommodate as many requests as possible.
4. **Lesson Cancellations:** Should ESSS be forced to cancel a class due to the unavailability of staff or malfunction of the facility, a make-up lesson will be provided at soonest.
5. **Missed lessons due to illness:** In the event of an illness resulting in a student not being able to attend his/her swimming lesson, a make-up can be issued upon the provision of a doctor's certificate.
6. **Make-up Lessons:** If a swimmer is unable to attend a scheduled class, refunds or make-up will not be issued.
7. **Refunds and Administration Fees:** Once paid, tuition is non-refundable. Please consider all factors that may affect your enrolment into the Easy Swim program. Refunds will only be issued for medical reasons (upon the provision of a medical certificate) or relocation.
8. **Swim Wear Policy:** All students are required to wear the appropriate swim wear whilst in lessons. It is recommended that all children (excluding babies) to wear goggles and caps.
9. **Aqua Nappies Policy:** All students that are not fully toilet trained must wear an AQUA NAPPY whilst in the pool during lessons. A swimsuit or pair of shorts should be worn over the aqua nappy.
10. **Watch around Water and Supervision Policies:** It is a condition of entry into ESSS that all children under the age of ten years must be accompanied by a parent/guardian (over the age of sixteen years) whilst at the pool. Children less than five years of age must remain within an arm's reach of a parent/guardian.

## **RISK WAIVER AND DECLARATION**

I understand that no liability of personal injury, loss or damage to personal effects is accepted by Easy Swim FZ LLC or its employees whilst attending this program.  
I acknowledge and agree to comply with Easy Swim FZ LLC Term and Conditions.